

# OUTSOURCING PAYROLL SERVICES

## QUALITY, COST-EFFICIENCY, MINIMISING RISK



### The challenges

HR departments in particular have faced greater and tougher challenges for some years now. Complex systems integration, digitisation projects and the current “war for talents” are now an unavoidable aspect of day-to-day operations. Payroll settlement has also become much more complex: for instance, with insurance and payroll questions about approaches to working from home at home and abroad, federalism in withholding tax accounting, such as the different handling of meal costs between cantons, annually changing calculation rules and adjustments to BVG benefits, etc., just to name a few more.

Accurate payroll and accounting now requires a great deal of expertise and specialisation. Unfortunately, this expertise is difficult to replace when people leave the personnel department. In addition, strategic HR issues are dealt with much later or not at all, as accurate payroll is the priority. This may result in a lack of transparency, complex auditing scenarios and employee dissatisfaction due to long processing times.

### The solutions

Secure and flexible processes are required to ease the burden on personnel departments and assist with the digital transformation. Only by introducing efficient digital processes, a robust IT infra-structure for highly automated and standardised processes and using the right resources can the personnel department position itself as a business partner within the organisation and ensure transparency, security and a rapid response to current and future challenges.



### What are the benefits of SPS?

SPS supports over 500 customers in the public and private sector and handles over five million pay slips per year. For over 30 years, SPS has combined Business Process Services (BPS) for HR and travel costs with the practice-based advice of 400 HR experts. High levels of customer satisfaction demonstrate the extraordinary quality of the service and constant improvements.

Reliable, innovative and secure: SPS offers tailored and tried-and-tested solutions for payroll, travel expenses and personnel management for the professional handling of HR and payroll processes. Whether selective or end-to-end, individually configurable service levels are perfectly placed to adapt to company requirements.

As an HR specialist in the DACH region, with its SAP HXM Factory and the Private Cloud HR Edition, SPS connects efficient standardisation with maximum customisation and allows personnel departments to focus on what matters once again while SPS handles HR administration activities.

## Our advantages



### Payroll Processing

Accurate with guaranteed SLAs



### Connection

Seamless connection to ERP systems  
(e.g. Workday, SuccessFactors etc.)



### Cost Savings

20%-30% cost savings through payroll  
automation



### HR Services

Expanded modular HR services  
(recruiting, producing references, etc.)



### Relief

Palpable relief for HR teams



### Satisfaction

Satisfied customers of many years standing



### Point of Contact

Local SPS point of contact  
(one face to the customer)

